

List of BPO Firms



No	Company	Address	Specialising in								Scope of Work	Contact (+60)	Contact Person	Email	Webpage
			Customer Services	Sales & Marketing	Finance	Accounting	HR	Payroll	Recruitment	IT					
1	ABeam Consulting (Malaysia) Sdn Bhd	1-10-01, Menara IJM Land, 1 Lebu Tunku Kudin 3, 11700 Gelugor, Penang Malaysia			✓		✓			✓	1. Project Implementation of SAP S/4HANA 2. Project Implementation of SAP Ariba, SAP SuccessFactors, Robotic Process Automation (RPA) 3. Technical Upgrade Implementation of SAP 4. Application, Maintenance & Support of SAP 5. Roll Out of SAP services 6. License resell of SAP 7. Delivery of Training in SAP & Non SAP	012-401 1381 / 04-656 9181	Marziah Mohamed Zain	marziahzain@abeam.com	https://www.abeam.com/my/en
2	Boardroom Corporate Services (Penang) Sdn Bhd	170-09-01, Livingston Tower, Jalan Argyll, 10050 George Town, Pulau Pinang, Malaysia				✓		✓			Corporate Secretarial including 1. Company Incorporation 2. Accounting 3. Taxation 4. Payroll 5. Share Registry 6. IPO Share Issuing 7. In-House Training	04-229 4390 (ext. 200) / 604227762	Ong Tze-En / Alex Lee	tze-en.ong@boardroomlimited.com / kenneth.siew@boardroomlimited.com	https://www.boardroomlimited.com/my/
3	Encelabs Sdn Bhd	111, Jalan Perniagaan Gemilang 1, Pusat Perniagaan Gemilang, 14000 Bukit Mertajam, Pulau Pinang, Malaysia								✓	1. IT outsourcing & software development	012-423 1749	Keith Chee Saw Keong	Keith.chee@encelabs.com	www.encelabs.com
4	IFCA Solutions Sdn Bhd	No. 441-2-5, Pulau Tikus Plaza, Jalan Burma, 10350 Penang.	✓		✓	✓	✓	✓		✓	Mobility platform solutions: 1. HRX – AI-Powered HR Management System 2. HotelX – Touchless Hotel Management System 3. PropertyX – AI-Powered Property Management System 4. ContractX – AI-Powered Construction Management System	04-226 7525 / 012-428 1223 (Viva) / 012-472 1527 (Alan) / 012-474 3777 (Sunny)	Viva / Alan Lim / Sunny Cheah	viva@ifca.com.my / alan_lim@ifca.com.my / sunnycheah@ifca.com.my	https://ifca.asia
5	IPENET Solutions Sdn. Bhd.	88-02-03, Wisma Sri Wonder, Lintang Sungai Pinang, 10150 Pulau Pinang.	✓	✓						✓	1. ELV (CCTV, Door Access, Time Attendance, Turnstile)	04-282 0040; 010-664 0845	Joseph Wong	sales@ipenet.com.my / joseph.wong@ipenet.com.my	www.ipenet.com.my
6	IRC Global Search (M) Sdn. Bhd.	S-12-01, Setia Triangle Suites, Persiaran Kelicap, Bayan Lepas, 11900, Pulau Pinang, Malaysia.						✓	✓	✓	1. Supplying long-term and short-term contract workers.	04-295 7730 / 016-448 8225	Adam Heah	operation@inter.com.my	www.intermanpower.com
7	MCSB Systems (PG) Sdn Bhd	Suite 4.01, 4th Floor Island Plaza, 118, Jalan Tanjung Tokong, 10470 Tanjung Tokong, Pulau Pinang						✓	✓	✓	1. IT and HR Outsourcing 2. Managed Services 3. Business Process Outsourcing 4. IT Training	04-892 6500 / 012-418 5788	Andrew Cho	andrew.cho@mcsb.com	https://www.mcsb.com/
8	MYWAVE Sdn Bhd	Bangunan Lip Sin, 2-4-3, Lebu Pakaka Satu, Sungai Dua, 11700 Gelugor, Penang, Malaysia.						✓	✓	✓	1. Contract Staffing 2. HR Business Process Outsourcing 3. Start-up Company Setup 4. Recruitment Outsourcing	04-305 9600	Jennifer Wong	enquiry@mywave.biz	https://mywave.biz/
9	NCS Global Technology Sdn. Bhd. (formerly known as NCS Information Systems)	1-4-23, Krystal Point Corporate Park, Jln. Tun Dr Awang, 11900 Bayan Lepas								✓	1. Outsourcing	04-644 9684	Rebecca Ooi	outsourc@ncsglobaltech.com / rebecca.ooi@ncsglobaltech.com	www.ncsglobaltech.com

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10	Synergy 101 Solutions Sdn Bhd	1-4-7, Krystal Point Corporate Park, Jalan Tun Dr Awang, 11900 Bayan Lepas, Penang			✓	✓	✓	✓			1. Corporate Secretarial Services 2. Taxation Services	04-640 3118	Chiam Lee Phing	enquiry@synergy101.com.my / leephing@synergy101.com.my	www.synergy101.com.my
11	Toshiba TEC Malaysia Sdn Bhd	GF-06, Kompleks Sempilai, Jalan Sempilai, 13700 Seberang Jaya, Pulau Pinang.	✓	✓						✓	1. Call Center Outsourcing 2. Managed Print Services 3. Business Process Outsourcing 4. Sales & Service of Toshiba IP PABX 5. Sales & Service of Multifunctional Printer	04-506 9988 / 012-231 8890	NK Yong (Branch Manager)	nkyong@toshibatec.com.my	www.toshibatec.com.my

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Note: Companies/ Agencies not in the list and would like to be included in the list, please contact Tel: 04-646 8833 or Email: enquiry@investpenang.gov.my

Last Update: 19 October 2023