

**LIST OF OUTSOURCING SOLUTIONS SERVICE PROVIDERS IN PENANG
(BUSINESS PROCESSING OUTSOURCING, INFORMATION TECHNOLOGY OUTSOURCING)**

| COMPANY | ADDRESS | Specializing in providing | | | | | | | | Others services | CONTACT | FAX | CONTACT PERSON | E-MAIL | WEBPAGE |
|---|---|---------------------------|-------------------|---------|------------|----|----------|-------------|----|---|-----------------------------|-----------------------------|--|-----------------------------------|---------------------------------|
| | | Customer Services | Sales & Marketing | Finance | Accounting | HR | Pay-roll | Recruitment | IT | | | | | | |
| 1 Agensi Pekerjaan All Staff Outsourcing Sdn Bhd | 12-1 & 12-2 Persiaran Bayan Indah, Bayan Bay, 11900 Penang | | | ✓ | | ✓ | ✓ | | | Helpdesk, engineering documentation control, data centre, logistic document control | 04-646 4863/ 04-646 3063 | 04-646 6063 | Ms. Samantha Teoh | samantha@pentrac.com | www.allstaff.com.my |
| 2 Agensi Pekerjaan Career Wise Sdn Bhd | 1-3-21, Krystal Point Corporate Park, Jalan Tun Dr. Awang, 11900 Bayan Lepas | | | | | | ✓ | ✓ | | | 04-644 7993 | 04-642 9676 | Ms. Khoo Siew Ling | enquiry@careerwise.com.my | www.careerwise.com.my/ |
| 3 Agensi Pekerjaan Randstad Sdn. Bhd. | 1-2-23 Ideal Avenue, Jalan Tun Dr Awang, 11900 Bayan Lepas | | | | | ✓ | ✓ | ✓ | ✓ | Vendor Management Solutions | 04-638 1050 | 04-638 1053 | Ms. Michelle Teoh | michelle.t@randstad.com.my | www.randstad.com.my/ |
| 4 Agensi Pekerjaan Zenith Services Sdn Bhd | 570-A, 1st Floor, Taman Makmur Jaya, Jalan Sultan Azlan Shah, 11900 Penang | | | | | ✓ | | | | | 04-656 4880 | 04-656 3880 | Ms Chiah Shiau Wen | Shiau_wen@zenithmal.com | na |
| 5 Boardroom Corporate Services (Penang) Sdn Bhd | Suite 2-1, 2nd Floor, Menara Penang Garden 42A Jalan Sultan Ahmad Shah 10050 Penang | | | | ✓ | | ✓ | | | Secretarial Servs; Taxation; Financial Planning/Management; Management Consultant Servs/Advisory; Share Registration Servs; Various License Application | 04-229 4390 ext 200 | 04-226 5860 | Ms. Lam Voon Kean (Managing Director) | voonkean.lam@boardroomlimited.com | http://www.boardroomlimited.com |
| 6 CSC Malysa Sdn Bhd | Penang Branch: 2-5-25, Harbour Trade Centre, Macallumn Street Ghaut, 10300 Pulau Pinang. | | | | | | | | ✓ | | 04-2622 489/ 04-2622 487 | 04-2622 505/ 04-2631 443 | Ms. Erica | | www.csc.com/my |
| | Prai Branch: No. 16, Jalan Kelisa Emas 2, Taman Kelisa Emas, 13700 Prai, Penang. | | | | | | | | ✓ | | 04-3990 278 | 04-397 0278 | | | www.csc.com/my |
| 7 Cuscapi Berhad (HQ in Selangor) | Room 5, 2nd Floor, Wisma Boon San Tong, 49B Weld Quay, 10300 Penang | ✓ | ✓ | ✓ | ✓ | | | | | | 04-261 5712, 04-262 5479 | 04-263 8340 | Ms. Fum | sffum@cuscapi.com | www.cuscapi.com |
| 8 Encelabs Sdn Bhd | No 3, Tingkat Nibong Satu, Bayan Baru, 11950 Bayan Lepas, Pulau Pinang, Malaysia | | | | | | | | ✓ | Specify in web based or windows based software development and customization esp in business software like PR system, ERP system, inventory system and etc | 012-4231749 | na | Mr. Keith Chee Saw Keong | Keith.chee@encelabs.com | www.encelabs.com/ |
| 9 Fastrack Corporate Sdn Bhd | 51-13-A Menara BHL Bank Jalan Sultan Ahmad Shah 10050 Penang | | | ✓ | ✓ | ✓ | ✓ | | | | 04-228 9700 | 04-227 9800 | Mr Allen Chee | allen@fastrack.com.my | na |
| 10 Intradeco Sdn Bhd | 15-1-25, Bayan Point, Medan Kampung Relau, 11900 Bayan Lepas, Penang | ✓ | ✓ | | | | | | ✓ | System Integration; Call Center; IT Helpdesk; Authorized Service Center; Application Development and Support; Software Development; Structured Network Cabling; Surveillance CCTV; Door Access System | 04-6434 194 | 04-6440 480 | Mr. Lee Eng Hwa | ehlee@intradeco.com.my | www.intradeco.com.my/ |
| 11 IRC Global Search (M) Sdn. Bhd. | 50, 1st Floor, Persiaran Mahsuri 2, 11900 Bayan Lepas, Penang | | | | | | ✓ | ✓ | | | 04-6462020 | 04-646 3020 | Ms. Ng | operation@inter.com.my | http://inter.com.my/ |
| 12 J. Heng Corporate Advisors Sdn Bhd | 58-A, Jalan Cantonment, 10250 Penang. | | | ✓ | ✓ | | ✓ | | | Business & Financial Advisory, Financial Planning | 04-226 1852 | 04-226 1873 | Wang Hooi Choo | admin@jheng.com.my | www.jheng.com.my |

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| 13 Kelly Services (Penang) Sdn Bhd | 1-2-9, Krystal Point Corporate Park, Jalan Tun Dr Awang, Lebuah Bukit Kecil 6, 11900 Sg Nibong | | | | | | ✓ | ✓ | | Warehouse Distribution & Light Assembly, Mail & Reprographics, Administrative Back Office, Contact Center Solutions | 04-641 3033/ 04-641 1613 | 04-641 3099/ 04-642 8803 | Mr. Muhan / Ruban or Gabriel | penang@kellyservices.com.my | www.kellyservices.com.my/ |
| 14 Softeq Systems Management Sdn Bhd | 1-21-5, SUNTECH @ Penang Cybercity, Lintang Mayang Pasir 3, Bayan Baru, 11950 Penang | | | | | | | | ✓ | Enterprise-wide ERP/SCM and various functional systems integration; business process optimization consultancy; project | 04-630 1095 | 04-630 1099 | Ms Racheal Tan | sweeean.tan@softeq.com.my | www.softeq.com |
| 15 Strateq Systems Sdn Bhd (HQ in Selangor) | 72-2, Persiaran Bayan Indah, Bayan Bay, Sg. Nibong, 11900 Penang | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | Data Centre Hosting; Disaster Recovery & business continuity; infrastructure management; network & desktop management; technical helpdesk/ contact centre; software applications development; enterprise business applications-ERP, EAM, eProcurement & eRFP; Hospital Information | 04-6463548/ 04-6438 548 | 04-6452549 | Ms. Munly Yap (Branch Manager, Northern Regional); Ms. Koay Ee San (Business Dev. Manager); Ms. Susanne Lim (Business Dev. Exe) | munly@kompakar.com; koayes@kompakar.com; susannelim@kompakar.com | www.kompakar.com/ |
| 16 Manpower Staffing Services (M) Sdn Bhd | 1-2-15, Ideal Avenue, Medan Kampung Relau 1, Jalan Tun Dr. Awang, Bayan Lepas, Penang 11900 | | | | | ✓ | ✓ | ✓ | | | 04-641 0900 | 04-604 0901 | Ms. Faridah Junid/ Mr. Nor Khairon | penang@manpower.com.my | www.manpower.com.my/ |
| 17 Mesiniaga Berhad (Penang Branch) | No. 56, Jalan Larut, 10050 Georgetown, Pulau Pinang | | | | | | | | ✓ | Application, Software & Infrastructure Mgmt; Managed security; End user computing; IT Call Centre; Project Management; Sourcing Advisory; IT Governance, IT Asset Mgmt, IT Procurement & Total IT Operations Outsourcing | 04-229 4678 | 04-229 8613 | Mr.Chou (Manager, Infrastructure, Systems & Applications, Penang) | choutc@mesiniaga.com.my | choutc@mesiniaga.com.my |
| 18 Raintree Alliance Sdn Bhd | 57-G, Persiaran Bayan Indah, Bayan Bay, Sungai Nibong, 11900 Penang, Malaysia. | | | ✓ | ✓ | | ✓ | | | Secretarial Servs; Accounting; Financial Planning/ Management; Management Consultant Servs/ Advisory | 04-640 8933 / 04-640 8932 | 04-643 8911 | Ms. How Wee Ling / Ms. Ooi Ean Hoon | weeling@rtalliance.com / eanhoon@rtalliance.com | na |
| 19 Rentwise Sdn Bhd (Penang Branch) | Unit 1-03-23, Level 3, E-Gate, Lebuah Tunku Kudin 2, 11700 Penang | | | | | | | | ✓ | Computers and Notebook Rentals | 04-6606300 | 04-6606303 | Ms Tracy Tan | tracy.tan@rentwise.com | http://www.rentwise.com |
| 20 Resoft Synergy Sdn Bhd | 29, Solok Kampung Jawa 4, 11950 Bayan Baru, Penang | ✓ | | | | | | | ✓ | IT Engineers; Call Center; Outsourced Programmers; Software Development; Customized Software; Web Design; IT Support | 04-6434.194 | 04-6440.480 | Mr. Stephen Yong | stephen@resoftsynergy.com | www.resoftsynergy.com/ |
| 21 SH Associates Consulting Sdn Bhd | 37, 1st Floor, Jalan Kelisa Emas 1, Taman Kelisa Emas 13700, Seberang Jaya Penang | | | ✓ | ✓ | | ✓ | | | Advisory on new business start-up business structure, application of tax incentives & expatriate positions and work permit; Application of licenses with various governmental authorities e.g. manufacturing license, local authorities, & etc.; Admin support | 04-3976670 | 04-3976679 | Mr. Yeoh Soo Hock/ Mr. Lim Kah Han | khlim.consulting@shmalaysia.com | na |

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| 22 Syarikat Tan Joon Hung | 2, Lorong Abu Siti, 10400 Georgetown, Penang | | | ✓ | ✓ | ✓ | ✓ | | | Business Process Automation Solution | 04-229 8687 | 04-2278827 | Mr. Tan | haw@tjh.com.my | na |
| 23 Symphony Corporatehouse Sdn Bhd (HQ in KL) | Suite 18.01, 18 th Floor, MWE Plaza, No. 8, Lebuhr Farquhar, 10200 Penang. | | | | ✓ | | ✓ | | | External secretaries service | 04-263 7762 / 262 5424 | 04-263 5901 | Mr. Chai (Penang Branch Manager) | tan.cw@symphony.com.my; ch.chai@symphony.com.my | www.symphony.com.my/ |
| 24 Synergy 101 Solutions Sdn Bhd | 1-4-7, Krystal Point Corporate Park, Jalan Tun Dr Awang, 11900 Bayan Lepas, Penang. | | | ✓ | ✓ | ✓ | ✓ | | | | 04-6403118/ 012-4053090 | 04-6406510 | Chiam Lee Phing | leephing@synergy101.com.my | www.synergy101.com.my |
| 25 Technovation Consulting Sdn Bhd | B-03-18, Krystal Point, 303, Jalan Sultan Azlan Shah, 11900 Sungai Nibong, Penang | ✓ | ✓ | | | | | | ✓ | Systems Integration, Disaster Recovery and Business Continuity, Infrastructure Management, Network Security Solution, and IT Support Services Maintenance | 04-6405531 | 04-8274661 | Michael Yeoh (Business Development Manager) | michaelyeoh@technovation.com.my | www.technovation.com.my |
| 26 TMF Administrative Services Malaysia Sdn. Bhd. | No. 57-1, Persiaran Bayan Indah, Bayan Bay, Sungai Nibong, 11900 Penang | | | ✓ | ✓ | ✓ | ✓ | | | Corporate secretarial servs | 604-641 1887/ 642 9887/ 642 9880 | 604-645 6698 | Vinod Kumar (MD); Angelina Cheah (Penang Branch Manager) | vinod.kumar@tmf-group.com; angelina.cheah@tmf-group.com | www.tmf-group.com |
| 27 Tricor Corporate Services Sdn Bhd | Suite 12-02, 12th Floor, Menara MAA, 170 Jalan Argyll, 10050 Penang | | | | ✓ | ✓ | ✓ | | | Corp. Secretarial & adv.; Share registration; Labuan offshore & trust; Tax adv. & consultancy; Records mgmt & imaging servs; Exe. search & HR consultancy; Application servs with regulatory bodies; Internal audit advisory / smart sourcing; Enterprise risk mgmt; Board Governance, strategic performance dashboard & balance scorecard & Q-radar governance software solution | 04-2296 318 | 04-2282 118 / 04-2268 318 | Molly Gunn (6012-429 9297) / Vincent Tan (6012-499 5346) | molly.gunn@my.tricorglobal.com; Vincent.tan@my.tricorglobal.com | www.my.tricorglobal.com |
| 28 VADS Berhad | Level 15, Plaza VADS, No 1, Jalan Tun Mohd Fuad, Taman Tun Dr Ismail, 60000 Kuala Lumpur, Malaysia | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | Contact Centre Outsourcing; Transaction Process Outsourcing; Knowledge Process Outsourcing; Human Capital Management; Facilities and Technology Outsourcing | 03-7712 8888 | 03-77262584 | Mas Adli Mohd Abu Bakar, Marketing Manager, VADS BPO | vads@vads.com / mas.adli@vads.com | www.vads.com |

As of January 31, 2012

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Note: Companies/ agencies not in the list and would like to be included in the list, please contact Ms Lee Pei Li @ Tel: 04-646 8833 or Email: lpl@investpenang.gov.my

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