

LIST OF OUTSOURCING SOLUTIONS SERVICE PROVIDERS IN PENANG
(BUSINESS PROCESSING OUTSOURCING, INFORMATION TECHNOLOGY OUTSOURCING)
(Updated as at 11 January 2019)

No	Company	Address	Specializing in providing								Other services	Contact (+60)	Fax (+60)	Contact Person	Email	Webpage	Headcount
			Customer Services	Sales & Marketing	Finance	Accounting	HR	Payroll	Recruitment	IT							
1	ABeam Consulting (Malaysia) Sdn Bhd	Wisma Leader, Unit 1.2, Level 1, No 8, Jalan Larut 10050 Georgetown Penang			√	√	√				SAP Consulting, Services, Training, Project Implementation, HANA, Financial Accounting, Management Accounting, Supply Chain Management, ABAP, Basis, Business Intelligence, Enterprise Portal, Workflow, Warehouse Management, Plant Maintenance, Quality Management, Human Resource Management and Manufacturing Planning.	04-2100991	04-2100990	Ms. Marziah Zain Schimpf	marziahzain@abeam.com	http://www.abeam.com/	200
2	Agensi Pekerjaan All Staff Outsourcing Sdn Bhd	12-1 & 12-2, Persiaran Bayan Indah, Bayan Bay, 11900 Penang	√		√	√	√	√	√	√	BPO - Technical/End User Support (Helpdesk & Desksite Support) , Engineering Document Control, Logistic , HR outsourcing and consultancy. Other services comprise of recruitment services, manpower contracting, temporary staffing and software development.	04-646 4863/ 04-646 3063	04-646 6063	Ms. Samantha Teoh	samantha@pentrac.com	www.allstaff.com.my	-
3	Agensi Pekerjaan Career Wise Sdn Bhd	(1-Square) 2-1/2/3-39, Tingkat Mahsuri, 11950 Bayan Baru, Penang					√	√	√		Start-up HR services; Recruitment Outsourcing; Payroll Outsourcing; Contract & Employment hosting; Market survey & analysis; HRMS Application	04-688 9093	1700 81 3305	Ms. Khoo Siew Ling	enquiry@careerwise.com.my	www.careerwise.com.my	-
4	Agensi Pekerjaan Zenith Services Sdn Bhd	570-A, 1st Floor, Taman Makmur Jaya, Jalan Sultan Azlan Shah, 11900 Penang					√				N/A	04-656 4880	04-656 3880	Ms Chiah Shiau Wen	Shiau_wen@zenithmal.com	N/A	320
5	Ayers Group (Kelly Outsourcing & Consulting Group) Penang Office	1-2-21 Krystal Point II, Jalan Tun Dr Awang, Lebu Bukit Kecil Enam, 11900 Sg. Nibong , Penang					√		√		Outplacement Services, Retirement Program, Coaching, Organisational effectiveness, Talent Development, Talent Assessment	04-6444 012/ 012-2092 792	03-2143 3989/ 04-642 8803	Ms Mastura Jaffar, Ms Hor Seer Foon	mastura_jaffar@ayers.asia ; seerfoon_hor@ayers.asia	www.ayers.com	-
6	Brightree Solutions Sdn Bhd	118-04-08 Island Plaza, Jalan Tanjung Tokong, Tanjung Tokong, 10470 Penang			√	√	√	√		√	SAP Consulting, Implementation and Support Services for SAP Application, SAP Databases & Technology, SAP Mobility, SAP Cloud Solutions, and SAP Business Analytics. Business Transformation Consulting	04-8982 708	04-8982 709	Ng, Siok Ling	siokling.ng@brightree-ncg.com	www.brightree-ncg.com	-
7	Boardroom Corporate Services (Penang) Sdn Bhd	Suite 16-1 (Penthouse Upper), Menara Penang Garden 42-A Jalan Sultan Ahmad Shah 10050 Penang				√	√	√			Secretarial Servs; Taxation; Financial Planning/Management; Management Consultant Servs/Advisory; Share Registration Servs; Various License Application	04-229 4390 (Ms Ong Tze-En) 03-7720 1188 / +6012-232 2222 (Mr Alex Lee)	04-226 5860	Ms. Ong Tze-En Mr. Alex Lee Director Associate Director, Marketing & Sales	tze-en.ong@boardroomlimited.com; alex.lee@boardroomlimited.com	www.boardroomlimited.com	22

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8	CSC Malaya Sdn Bhd	Penang Branch: 2-5-25, Harbour Trade Centre, Macallum Street Ghaut, 10300 Prai Branch: No. 16, Jalan Kelisa Emas 2, Taman Kelisa Emas, 13700 Prai, Penang									N/A	04-2622 489/ 2622 487 04-399 0278	04-2622 505/ 2631 443 04-397 0278	Ms. Erica	N/A	www.csc.com/my	-
9	Cuscapi Berhad (HQ in Selangor)	Room 5, 2nd Floor, Wisma Boon San Tong, 49B Weld Quay, 10300 Penang	√	√	√	√					N/A	04-261 5712 / 262 5479	04-263 8340	Ms. Fum	sffum@cuscapi.com	www.cuscapi.com	-
10	Encelabs Sdn Bhd	No 3, Tingkat Nibong Satu, Bayan Baru, 11950 Bayan Lepas, Pulau Pinang								√	Specify in web based or windows based software development and customization esp in business software like PR system, ERP system, inventory system and etc	012-4231749	N/A	Mr. Keith Chee Saw Keong	Keith.chee@encelabs.com	www.encelabs.com	-
11	Fastrack Corporate Sdn Bhd	51-13-A Menara BHL Bank Jalan Sultan Ahmad Shah 10050 Penang			√	√	√	√			Company incorporation Corporate Secretarial Services Payroll Services Outsourced Receivables and Payments Services Accounting/Book-keeping Services Taxation Services Corporate Consulting Services Audit Affiliating Services Legal Affiliating Services Expatriate Visa/Immigration matters	04-228 9700	04-227 9800	Mr Allen Chee	allen@fastrack.com.my	www.fastrack.com.my	-
12	IFCA	441-2-5, Pulau Tikus Plaza, Jalan Burma, Pulau Tikus, 10350 George Town, Pulau Pinang						√		√	Property Development System / E-Sales Property Management System Contract Cost Management / Contract Accounting Human Resource Management System	1) 012-589 3132 (Chaysea) 2) 016-415 2001 (Khairul) 3) 014-931 9560 (Wang)	-	1) Chaysea 2) Khairul Anuar 3) Wang Ting Pheng	1)chayseatbk@ifca.com.my 2)khairulanuar@ifca.com.my 3)tpwang@ifca.com.my	www.ifca.com.my	-
13	Intradeco Sdn Bhd	15-1-25, Bayan Point, Medan Kampung Relau, 11900 Bayan Lepas, Penang	√	√						√	System Integration; Call Center; IT Helpdesk; Authorized Service Center; Application Development and Support; Software Development; Structured Network Cabling; Surveillance CCTV; Door Access System	04-6434 194	04-6440 480	Mr. Lee Eng Hwa	ehlee@intradeco.com.my	www.intradeco.com.my	-
14	IPENET Solutions Sdn. Bhd.	88-02-03, Wisma Sri Wonder, Lintang Sungai Pinang, 10150 Pulau Pinang	√		√	√				√	N/A	04-282 0040 / 012-518 2886	04-282 0042	Mr. Calvin Teh	sales@ipenet.com.my	www.ipenet.com.my	35
15	IRC Global Search (M) Sdn. Bhd.	50, 1st Floor, Persiaran Mahsuri 2, 11900 Bayan Lepas						√	√		N/A	04-646 2020	04-646 3020	Ms. Ng	operation@inter.com.my	http://inter.com.my/	-

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16	Intuit Malaysia	N/A			√	√			√		√	N/A	1-800-926-3667	N/A	N/A	N/A	http://www.intuit.com.my	-
17	J. Heng Corporate Advisors Sdn Bhd	58-A, Jalan Cantonment, 10250 Penang			√	√			√			Business & Financial Advisory, Financial Planning	04-226 1852	04-226 1873	Wang Hooi Choo	admin@jheng.com.my	www.jheng.com.my	-
18	Kelly Services (M) Sdn Bhd	1-2-11, Krystal Point Corporate Park, Jalan Tun Dr Awang, 11900 Bayan Lepas	√	√	√	√	√	√	√	√		Recruitment Process Outsourcing	04-641 1613; 012-909 2365; 012- 929 5806	04-6428803	Shanthi Janarthana / Audy Choo	Shanthi_j@kellyservices.com.my Audy_choo@kellyservices.com.my	www.kellyservices.com.my	7
19	Kelly Search (Malaysia) Sdn Bhd	1-2-12, Krystal Point, Corporate Park, Jalan Tun Dr. Awang, 11900 Bayan Lepas,	√	√	√	√	√		√	√		On Site Recruiter	04-641 1613; 012- 929 5806	04-642 8803	Suzanatul Shezreen / Audy Choo	suzanatul_shezreen@kellyspecialistsearch.com.my	www.kellyservices.com.my	7
20	Lava Protocols Sdn Bhd	D-12-2, 1st Floor, Block D, Plaza Glomac, Jalan SS7/19, Kelana Jaya, 47301, Petaling Jaya, Selangor, Malaysia								√		Cloud Technology Architect specialise in providing integrated consultancy solutions and services for a broad range of industries in Malaysia ranging from telecommunications, healthcare, oil and gas, aeronautical, education to government sector and more.	03-7885 9720	N/A	Mr Mugilan Ravntheran	mugilan@lavaprotocols.com	https://lavaprotocols.com/	-
21	Manpower Staffing Services (M) Sdn Bhd	1-2-15, Ideal Avenue, Medan Kampung Relau 1, Jalan Tun Dr. Awang, Bayan Lepas						√	√	√		N/A	04-641 0900	04-604 0901	Ms. Faridah Junid/ Mr. Nor Khairon	penang@manpower.com.my	www.manpower.com.my	-
22	MCSB Systems (PG) Sdn Bhd	Suite 4.01, 4th Floor Island Plaza 118, Jalan Tanjung Tokong 10470 Penang, Malaysia						√	√	√		Managed Services, Global Service Desk Operation, Deskside Support, Server Management, Business Process Operation, HR Services (HR Software, Payroll Outsourcing & Time Management Services), Training & Education Services	04-892 6523	04-899 1908	Mr. Andrew Cho / Mr Mike Ong	andrew.cho@mcsb-pg.com	www.mcsb-pg.com	-
23	Mesiniaga Berhad (Penang Branch)	No. 56, Jalan Larut, 10050 Georgetown, Pulau Pinang	√		√	√			√	√	√	Application, Software & Infrastructure Mgmt; Managed security; End user computing; IT Call Centre; Project Management; Sourcing Advisory; IT Governance, IT Asset Mgmt, IT Procurement & Total IT	04-229 4678	04-229 8613	Vivien Lee (Assistant Sales Manager); Felix Yee (Senior Manager)	vivienlee@mesiniaga.com.my ; felix_yee@mesiniaga.com.my	N/A	-

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24	Millennium BCS (M) Sdn Bhd	B303-3-16, Krystal Point, Jalan Sultan Azlan Shah, Bayan Lepas 11900 Penang	√	√	√	√	√	√	√	√	Recruitment Process Outsourcing Payroll/IT Outsourcing Talent Development & Vendor Management Solutions	04-643 9400	04-643 3404	Dr. Steven Neoh Chee Keong	steven@pgmillennium.com	www.pgmillennium.com	-
25	Monitor ERP System Sdn. Bhd.	1B-3-20 @ One Precinct, Lengkok Mayang Pasir, 11950 Bayan Baru								√	MONITOR is a complete ERP system optimized for small and medium-sized manufacturing companies.	04-611 6938 / 011-2648 7870	-	Daniel Haggmark / Yap Mun Foong	Daniel.Haggmark@monitorerp.com / Munfoong.Yap@monitorerp.com	www.monitorerp.com	-
26	MYWAVE Sdn Bhd	2-1-31, ONE SQUARE, TINGKAT MAHSURI, 11950 BAYAN LEPAS, PENANG,						√	√		Cloud HRM & Payroll System (EMPLX System)	04-611 0771	04-611 7870	Ms. Jennifer Wong	enquiry@mywave.biz , enquiry@emplx.com	www.mywave.biz www.emplx.com	31
27	NCS Global Technology Sdn. Bhd. (formerly known as NCS Information Systems)	HQ: 1-4-23, Krystal Point Corporate Park, Jln. Tun Dr Awang, 11900 Bayan Lepas,	√	√	√			√		√	Recruitment Process Outsourcing (RPO), Business Process Outsourcing (BPO), Contingent Workforce Outsourcing (CWO), Technical Resources Hiring, Executive Search (Permanent Placement) and Offsite Development Center (ODC)	04-644 9684	04-644 9727	Ms. Loh Khai Lun	outsourcing@ncsglobaltech.com	www.ncsglobaltech.com	-
28	Phitomas Sdn Bhd	Suite 301, Block A, Level 3, Pusat Dagangan Phileo Damansara 1, No. 9, Jalan 16/11, 46350 Petaling Jaya								√	Provider of ERP, Manufacturing, CAD/CAM software solution and consultancy. Other solutions include LMW software, Planning and budgeting, Financial Consolidation and reporting	03-7958 3353	03-7958 3358	Mr. Irwin Koh	enquiry@phitomas.com	www.phitomas.com	-
29	Rentwise Sdn Bhd (Penang Branch)	Unit 1-03-23, Level 3, E-Gate, Lebuhraya Kuningan 2, 11700 Penang								√	Computers and Notebook Rentals	04-660 6300	04-660 6303	Ms Tracy Tan	tracy.tan@rentwise.com	http://www.rentwise.com	-
30	Resoft Synergy Sdn Bhd	29, Solok Kampung Jawa 4, 11950 Bayan Baru, Penang	√							√	IT Engineers; Call Center; Outsourced Programmers; Software Development; Customized Software; Web	04-643 4194	04-644 0480	Mr. Stephen Yong	stephen@resoftsynergy.com	www.resoftsynergy.com	-
31	SH Associates Consulting Sdn Bhd	37, 1st Floor, Jalan Kelisa Emas 1, Taman Kelisa Emas 13700, Seberang Jaya Penang			√	√				√	Advisory on new business start-up - business structure, application of tax incentives & expatriate positions and work permit; Application of licenses with various governmental authorities e.g. manufacturing license, local authorities, & etc.; Admin support	04-397 6670	04-397 6679	Mr. Yeoh Soo Hock/ Mr. Lim Kah Han	khlim.consulting@shmalaysia.com	N/A	-
32	Softegit Systems Management Sdn Bhd	1-21-5, SUNTECH @ Penang Cybercity, Lintang Mayang Pasir 3, Bayan Baru, 11950 Penang								√	Enterprise-wide ERP/SCM and various functional systems integration; business process optimization consultancy; project management; software dispute resolutions; software expert witness testimony; education	04-630 1095	04-630 1099	Ms Racheal Tan	sweeean.tan@softegit.com.my	www.softegit.com	-

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33	Strateq Group	1-15-09 & 1-15-10, Suntech Penang Cybercity, Lintang Mayang Pasir 3, 11950 Bayan Baru, Penang	v		v	v				v	Cloud – IAAS, PAAS, SAAS and DR As a Service, Healthcare Solution – Total Hospital Information System, Sourcing-Procurement Solution, ISMS Consulting Service (Information), BigData Analytics and IoT	04-646 3548	04-646 3549	Munly Yap	munly@strateggrp.com / strateg-sales@strateggrp.com	www.strateggrp.com	600
34	Syarikat Tan Joon Hung	2, Lorong Abu Siti, 10400 Georgetown, Penang			v	v	v	v			Business Process Automation Solution	04-229 8687	04-227 8827	Mr. Tan	haw@tjh.com.my	N/A	-
35	Symphony Corporatehouse Sdn Bhd (HQ in KL)	Suite 18.01, 18th Floor, MWE Plaza, No. 8, Lebuhr Farquhar, 10200 Penang				v		v			External secretaries service	04-263 7762 / 262 5424	04-263 5901	Mr. Chai (Penang Branch Manager)	tan.cw@symphony.com.my ; ch.chai@symphony.com.my	www.symphony.com.my	8
36	Synergy 101 Solutions Sdn Bhd	1-4-7, Krystal Point Corporate Park, Jalan Tun Dr Awang, 11900 Bayan Lepas, Penang			v	v	v	v			N/A	04-640 3118/ 012-405 3090	04-640 6510	Chiam Lee Phing	leephing@synergy101.com.my	www.synergy101.com.my	-
37	Technovation Consulting Sdn Bhd	B-03-18, Krystal Point, 303, Jalan Sultan Azlan Shah, 11900 Sungai Nibong,	v	v						v	Systems Integration, Disaster Recovery and Business Continuity, Infrastructure Management, Network Security Solution, and IT Support Services Maintenance	04-640 5531	04-827 4661	Michael Yeoh (Business Development Manager)	michaelyeoh@technovation.com.my	www.technovation.com.my	-
38	Toshiba TEC Malaysia Sdn Bhd	25, 1st Floor, Jalan Icon City, Icon City, 14000 Bukit Mertajam, Penang		v						v	Call Center Outsourcing, Managed Print Services, Business Process Outsourcing, Sales & Service of Toshiba IP PABX, and Sales & Service of Multifunctional Printer	04-506 9988	04-505 7087	NK Yong (Branch Manager)	nkyong@toshibatec.com.my	www.toshibatec.com.my	-
39	TMF Administrative Services Malaysia Sdn.Bhd.	Suite S-21-H, 21st Floor, Menara Northam, 55 Jalan Sultan Ahmad Shah, 10050 Penang			v	v	v	v			Corporate secretarial services	04-2107118/2/3	04-210 7111	Celine Chan (MD), Angelina Cheah (Penang Branch Manager)	celine.chan@tmf-group.com ; angelina.cheah@tmf-group.com	www.tmf-group.com	7
40	Tricor Corporate Services Sdn Bhd	Suite 12-02, 12th Floor, Menara Zurich, 170 Jalan Argyll, 10050 Penang				v	v	v	v		Corporate secretarial services; Investor services; Compliance and advisory services; Labuan Offshore services; Application services with Regulatory Bodies; Treasury services	04-229 6318	04-226 8318	Molly Gunn/ Ms Chew Siew Cheng	molly.gunn@my.tricorglobal.com ; siew.cheng.chew@my.tricorglobal.com	www.tricorglobal.com	-
41	VADS Berhad	Level 15, Plaza VADS, No 1, Jalan Tun Mohd Fuad, Taman Tun Dr Ismail, 60000 Kuala Lumpur	v	v			v	v	v	v	Contact Centre Outsourcing; Transaction Process Outsourcing; Knowledge Process Outsourcing; Human Capital Management; Facilities and Technology Outsourcing	03-7712 8888	03-7726 2584	Mas Adli Mohd Abu Bakar (Marketing Manager, VADS BPO)	vads@vads.com / mas.adli@vads.com	www.vads.com	-

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42	Virox Software House Sdn Bhd	No 1-3-109 Medan Kampung Relau 1, Mukim 12, Bandar Bayan Baru 11950 Bayan Lepas	v	v		v	v	v		v	ERP software includes Sales, Purchase, Inventory, Accounting, Manufacturing, Bill of Material and Customer Relationship. HRM software include Payroll, Leave, Time Attendance, Appraisal, Loan Management, Reimbursement and Employee Repository	04-502 3392 / 013-587 8042	04-502 3392	Mr. Wallace Ewe	Sales@viroxsoftware.com	www.viroxsoftware.com	-
43	Visual Solutions (M) Sdn Bhd	59D-1, Persiaran Bayan Indah, Bayan Bay, 11900 Bayan Lepas, Pulau Pinang					v	v			Human Resource Management System, Employee Self-Service System, Human Resource Strategic System, HR SaaS (Software as a Service), Delivering HR software applications over the internet through a hosted and web-based software, and Payroll Outsourcing Services	04-641 2201 Ext. 6036 / 012- 481 8616	04-642 2243	Mr. Billy Tan (Business Development Manager)	billytan@visualsolutions.com.my	www.visualsolutions.com.my	-
44	xGlobal Sdn Bhd	B-4-16, Krystal Point, Jalan Sultan Azlan Shah, 11900 Bayan Baru, Penang			v	v	v	v		v	We are specializing in ERP Solutions. Application & Features covering Finance, Sales, Purchasing, Inventory, Manufacturing, CRM, Workflow, Business Intelligent, E-Business,	04 611 7223 / 012-596 9998	04-611 7223	Mr Desmond Kong	desmondk@xglobal.com.my	www.xglobal.com.my	-

Disclaimer: The content of the list is not comprehensive and it is for general information purposes only and does not constitute advice. investPenang has taken all reasonable measures to ensure that the information in the list is correct.

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Note: Companies/ agencies not in the list and would like to be included in the list, please contact@ Tel: 04-646 8833 or Email: enquiry@investpenang.gov.my